

We empower people of all ages to achieve success – at home, at work. We believe a connected community is a thriving community.

# NMCS Mental/Behavioral Health and Wellness Programs

Our person-centered approach to mental health services offers individuals and families a chance to achieve a better quality of life. We provide integrated trauma-informed and culturally centered services to children, adolescents, families, and adults who would benefit from mental health services and supports.

Services are provided in our main clinic at 680 Wilson Ave, at the Novato Teen Clinic, and in schools throughout the Novato and Shoreline Unified School Districts. We are also able to offer confidential telehealth services.



To get started, please call (415) 892-1643, ext 239 (se habla Español) for a confidential phone assessment.

# **Clinical Supervisors and Administrative Staff:**



## Donnell Holmes-Carson, LMFT, Mental Health Program Director

Donnell is a licensed Marriage and Family Therapist with over 14 years of experience working with adults and children experiencing severe and persistent mental illness and trauma. Donnell has worked extensively in both the for-profit and non-profit business sectors and was the owner/operator of her own bookkeeping business for many years. Donnell enjoys working in a setting where she can utilize both

her knowledge and skills of program planning and administration and her skills of therapy.

Donnell earned her M.A. degree in Counseling Psychology from Sonoma State University. Prior to becoming a therapist, Donnell pursued a teaching credential and has been certified as an Instructor of Trainers by Girl Scouts U.S.A. and has developed and led many staff and agency trainings. She has created and implemented multiple mental health rehabilitation programs and effectively managed budgets exceeding \$2 million. Her latest endeavor was to research, select and help implement therapeutic social and emotional learning curriculum for the YWCA's preschool program. Donnell is trained in multiple therapy modalities including wraparound, cognitive behavioral therapy, Trauma Focused Cognitive Behavioral Therapy, Motivational Interviewing, Dialectical Behavioral Therapies (DBT) and Eye Movement Desensitization and Reprocessing (EMDR) and is certified by Boston University's Center for psychiatric rehabilitation in psycho-social rehabilitation and Hazelden's Co-Occurring Disorders program.

Donnell and her husband enjoy farm life where they have two large fluffy cats, dogs, mules and chickens and love to spend time taking daytrips to local or nearby points of

interest whenever they can. Donnell loves to organize and plan events and to use any other spare time for sewing, quilting and crafting.



## Marlia Keeley Newbold, LMFT, Clinical Supervisor

Marli (she/hers) is a Licensed Marriage and Family Therapist who has been working with North Marin Community Services since 2015. She is passionate about helping new clinicians learn and grow in this field and is experienced in supporting children and families to strengthen their relationships, She hold a certification in Parent-Child Interaction Therapy (PCIT) and has worked with children and families in many different capacities in addition to her role as a therapist and clinical

supervisor. These roles include supporting parents on a parental support hotline, volunteering for multiple mentoring programs which focus on reaching individuals from underserved populations, including at-risk adolescents, children in the foster care system, and developmentally disabled youth. Marli received her Master's in Counseling Psychology from the Wright Institute and she holds a B.A. in Sociology and Educational Studies from Colorado College.

When she is not working, Marli enjoys spending time with her sons and husband hiking through the hills of Marin County.



# Amber Losk, Licensed Marriage & Family Therapist (LMFT) and Clinical Supervisor

Amber is excited to join North Marin Community Services after working 7 years in San Francisco for Compass Family Services. Throughout her career, Amber gained experience working as a therapist at a preschool center, leading women's support groups, and conducting individual therapy with primarily immigrant women and children. Three years ago Amber obtained her Mental Health

License and completed her training in supervision. Amber grew up in Southern California before moving up north to complete her bachelor's degree. In 2016 she received her Master's Degree in Counseling Psychology. She was raised by her mother, an immigrant from Sinaloa, Mexico and her father, a US born citizen. Amber is thankful and proud of her multicultural upbringing which helps her in her career as a therapist. Amber and her husband decided it was time to leave the city and settle in a quieter area and moved recently to Sonoma County. Amber enjoys traveling, meeting new people, reading, and listening to true crime podcasts and TV shows. Amber states: "I am very excited to bring my passion as a therapist of connecting with my clients and helping them succeed and achieve their goals."



## Laura Abel, Mental Health Administrative Manager

Laura (she/her/hers) is happy to be part of the team at North Marin Community Services. She is a Bay Area native, raised in Petaluma. Laura is a graduate of Santa Rosa Junior College and UC Berkeley, where she majored in Social Welfare. After working as an IT consultant for non-profit organizations in the San Francisco Bay Area, she spent several years as a data analyst at Santa Rosa Junior College. She joined the North Marin Community Services team in March of 2022, where

she is able to combine her background in social work and data analysis while supporting the mental health and wellness staff as an assistant manager.

In her spare time, Laura hangs out with her cat Andromeda, reads everything under the sun, and devotes endless hours to solving puzzles.



#### Christina Hetzer, West Marin Wellness Progam Manager

Christina Hetzer (she/her) completed six years of a Ph.D. program in Clinical Psychology at Palo Alto University with an emphasis in LGBTQ+ Psychology. She has experience working with marginalized and underserved adults and children in various settings including community mental health, residential, shelters for the unhoused, and the juvenile justice system. She has a background in case management, triage and crisis response, and psychological assessment and evaluation. She stepped away from the program in

2017, after obtaining a master's degree, to explore other career opportunities in the field while focusing on her other dream of starting a family. Without hesitation, she took the first opportunity that presented – school-based prevention and early intervention – and has grown in this position, working out in Shoreline Unified ever since. Through the Mental Health Services Act (MHSA) grant-funded position, Christina has provided individual and group counseling for students (K-12) and has supported training/education and outreach for students, staff, and parents/caregivers in various areas including social-emotional learning, restorative practices, trauma-informed care, suicide prevention, substance abuse, and social media safety. Her background in Animal-Assisted Therapy has been welcomed in Shoreline and she hopes to continue serving the community with a four-legged friend at her side. More recently Christina's role has shifted to a focus on program development and coordination of services to enhance school climate/culture and improve access to care.

Christina takes great pride in the collaborative relationships she's built with community partners and colleagues throughout Marin County and the more intimate relationships she's built with students, staff, and families within Shoreline. It is through these connections she feels rooted in the community in which she serves. Christina lives in Sonoma County with her spouse and two children. She enjoys spending time outdoors, working in the garden, hiking, biking, and going on adventures with her family.



#### **Gabriel Hernandez, West Marin Care Manager**

Gabriel is joining the mental health team as a Care Manager for our new program expansion into the West Marin community. He will prioritize support for families facing displacement due to the closure of ranches resulting from the Point Reyes National Seashore settlement.

Born and raised in New York, Gabriel moved to California in 2017. He has spent the last 10 years working in a community action program

helping underprivileged families, dedicated to empowering local neighborhoods and driving positive change. Outside of work, he is passionate about music.

## **Clinical Staff:**



# Andrea Alphonso-Gibbs, Associate Marriage & Family Therapist (AMFT)

Andrea emigrated to the United States from Guyana when she was 9 years old. As the eldest of four siblings, she helped her family navigate and adjust to their new circumstances in the northeastern region of the country. After graduating with a general science degree, she worked with young adults and families in higher education as an

admission counselor. Later she continued in the technology field where some of her duties involved helping international researchers get adjusted and settled within the community. After having children, she retrained and worked with parents and students, providing support to families by teaching children, conducting parenting classes and mentoring those others in Early Childhood Education. Andrea graduated from Dominican University with a Master's in Counseling Psychology and has provided psychotherapy to young adults.

Andrea strives to provide children and families with attuned collaborative care, working to reinforce strengths, build skills and use play and the arts to creatively and more fully integrate mind and body to promote and augment healing through common stressors and transitions. In her spare time, she likes to be active by hiking and gardening. She also enjoys reading, meditating and making useful beautiful objects by knitting, sewing and painting.



# **George Nicol, Licensed Marriage & Family Therapist (LMFT)**

George Nicol is a graduate of the Counseling Psychology program at Dominican University and has served as a mental health clinician with North Marin Community Services since 2019. George has a specialty in providing care and dedicated support to adolescents and families and has served as a primary therapist at San Jose & Sinaloa Middle School for the past three years. In addition to school-

based therapy, George also provides therapeutic care to the community through NMCS' sliding scale services and NMCS' contract with Marin County Behavioral Health & Recovery Services. George connects with his clients through his warm and engaging presence, attuning to the needs of his clients, and empowering individuals to be the experts of their own experience. George utilizes strength-based, motivational, cognitive behavioral, and narrative techniques to support his clients to build skills that will allow them to achieve their personal goals.



Cerbelio Grijalva-Reyes, Associate Marriage & Family Therapist (AMFT) Cerbelio (he/him/el) is excited to embark on this new journey as a Bilingual Mental Health Associate Clinician at North Marin Community. As a first-generation Latino college graduate, Cerbelio brings valuable experiences from working in non-profit organizations and school districts. His primary goal is to support and break down the negative stigmas associated with mental health in our community. Cerbelio recently completed his master's degree in education, as a Marriage and Family Therapist at Sonoma State

University. He continues to be actively involved and contributes as a board member on the SSU alumni committee. Outside of his academic and professional endeavors, he finds joy in coaching soccer in both Novato and San Rafael. When he is not assisting clients or coaching, Cerbelio enjoys quality time spent with family and friends.



Jenny Maldonado, Associate Marriage & Family Therapist (AMFT)
Jenny joins North Marin Community Services with a profound
passion for supporting and helping uplift immigrant communities.
She was born and raised in Marin County. In recent years, she has
obtained two associate degrees from College of Marin, a Bachelor's
Degree in Sociology from the University of California, Santa Barbara,
and is currently working on her master's degree at Dominican
University of California in order to become a licensed therapist. Jenny

brings with her the experience of being a daughter to immigrant parents and the eldest sibling of a blended family. She hopes that the challenges she has overcome will help her connect and empower individuals of similar backgrounds. In addition to her educational accomplishments, Jenny enjoys teaching dance to teenagers, coaching group fitness classes, and journaling in front of a sunrise.



Yvette Garcia, Associate Marriage & Family Therapist (AMFT)
Yvette Garcia (she/her) holds Master's Degree in Organizational
Psychology and Education (emphasis in special education), as well as
a Bachelor's Degree in Psychology. She has worked in education for
over 15 years in various roles including therapeutic after-school
counselor, paraeducator, resource teacher and program specialist at
both the early intervention and high school levels. Over 9 of these

years were dedicated to serving families in the Novato community.

After many years in education, Yvette decided to finally pursue her lifelong dream to become a therapist. Yvette is especially passionate about working with children and families to increase protective factors and build resilience, support healthy and healing relationships (via bonding and secure attachment) and work towards improved quality of life. Yvette believes that people are amazing and resilient beings who are doing their best with the resources they have and who deserve support to improve their lives in ways that are most meaningful to them. She partners with families to discover and promote what healing and well-being means to them. Yvette is honored to be welcomed to the NMCS mental health clinicians team of trainees and to be part of such a highly-regarded organization doing important work in the Novato community.



# Shayda Bakhtiari, Associate Marriage & Family Therapist (AMFT), (APCC)

Shayda Bakhtiari (she/her) is excited to join North Marin Community Services as an Associate Mental Health Clinician. She earned her Master of Arts degree in Clinical Psychology with an Emphasis in Marriage and Family Therapy from Pepperdine University and her Bachelor of Arts degree in Psychology with a minor in Integrated

Educational Studies from Chapman University.

Shayda brings experience providing trauma-informed, culturally responsive care to children, adolescents, and families in nonprofit, community-based, and outpatient settings. She has designed and facilitated therapeutic groups on topics including coping with anxiety, body positivity, goal setting, relationship building, and nature-based mindfulness practices.

As the daughter of a Persian immigrant father, Shayda is passionate about reducing cultural stigma around seeking support and fostering open conversations about mental health and personal growth. Born in San Francisco and raised in Marin County, she is honored to serve the community that helped shape who she is today.

Outside of work, Shayda enjoys long walks with her Australian cattle dog, practicing yoga, and spending quality time with friends and family.



# Vanessa Trejo-Perez, Marriage Family Therapist Trainee (MFTT)

Vanessa Trejo-Perez is excited to join the NMCS team as an MFT trainee! As a first-generation Latina college graduate, she is passionate about supporting families and individuals in marginalized communities. Her professional background includes working in non-profit organizations as a Family Advocate, where she played a pivotal role in helping families recognize their strengths to overcome obstacles in their lives. Vanessa holds a Bachelor of Science degree in

Sociology and is currently completing her Master's Degree in Counseling Psychology at Dominican University to become an MFT/PCC. Beyond her professional commitments, Vanessa brings a diverse personal background as the daughter of immigrants from Mexico. Eager to contribute her wealth of experience and passion for community well-being, Vanessa looks forward to making a positive impact in her role at North Marin Community Services (NMCS). She finds joy in staying active, cherishes quality time spent with loved ones, and is dedicated to building faith. These interests not only shape her personal life but also contribute to her holistic approach to community well-being. In her own words, Vanessa emphasizes, "I am thrilled to have the opportunity to be a part of the NMCS team and create a positive impact by assisting clients in meeting their goals."



#### **Jesse Butler, Marriage Family Therapist Trainee (MFTT)**

Jesse is excited to be a new member of the NMCS Team this August. He acquired a BA in Psychology from UCSD, and is finishing a M.A. in Clinical Mental Health Counseling at Sonoma State. He has a track record in direct human services work with youth and adults. Extensive training in motivational interviewing, conflict resolution and mediation, and personal training and coaching. Combines passion for learning, interpersonal relationship skills, and a deep

commitment to social justice and equity in healthcare access for all people. Possesses an instinctual ability to connect with people of all cultures and backgrounds, and to motivate individuals and groups. Brings a broad-minded perspective with the ability to see situations and problems from all angles to better assess and find solutions.



#### Veronica Guillen, Marriage Family Therapist Trainee (MFTT)

Veronica is thrilled to be joining the team at North Marin Community Service. She is a current MFT graduate student at Touro University Worldwide pursuing a Master's in Marriage and Family Therapy in order to become a licensed therapist. Veronica immigrated to San Francisco from Nicaragua as a young child and loves making the Bay Area her home. She has worked with several Marin County agencies that focus on serving victims of domestic violence and Marin county's

unhoused population. She has also worked in early childhood education, and as an educational aide for teens affected by Autism. Veronica is grateful to have raised her children in the Bay Area and enjoys spending time with her family and learning new things.

